

Recovery Fact Sheet 007

Key Messages

- Two months after Hurricane Ida, FEMA continues to help New Yorkers impacted by the storm. Disaster Recovery Centers remain open in **Kings, Nassau, Queens, Rockland and Westchester counties**. FEMA's Disaster Survivor Assistance teams remain in the communities, visiting affected neighborhoods to help residents apply for assistance, answer questions and direct them to additional community resources.
- If you live or work in one of the nine counties affected by Hurricane Ida in New York and you lost your job as a direct result of the storm, you may be eligible for Disaster Unemployment Assistance. To be eligible, your job loss must be directly related to Hurricane Ida and you must not be eligible for any other unemployment benefits. You have until **Thursday, Nov. 18**, to apply. Call the New York State Department of Labor at **866-642-7227**. Be prepared to answer questions about when, where and why you lost your job.
- Homeowners who live in a designated special flood hazard area and receive a FEMA award for flood damage caused by Hurricane Ida are required to purchase and maintain flood insurance for the disaster-damaged address for as long as the address exists. You are also required to purchase flood insurance for at least the assistance amount awarded for flood-damaged real and personal property insured by the National Flood Insurance Program. Renters who reside in a designated special flood hazard area and receive a FEMA award for flood-damaged personal property must also obtain and maintain flood insurance coverage. Your landlord's flood insurance will not cover flood damage to your personal property. For more information, visit [Floodsmart.gov](https://www.floodsmart.gov).

By the Numbers (FEMA's Individuals and Households Program)

- Total Amount Approved for Survivors: **\$149 million**
 - Housing Assistance: **\$135.1 million**
 - Other Needs Assistance: **\$13.8 million**
- Total Individuals and Households Approved for Assistance: **31,340**

By the Numbers (Hazard Mitigation)

- National Flood Insurance Program Claims Paid: **\$67.6 million**

By the Numbers (U.S. Small Business Administration)

- Total Amount Approved in SBA low-interest disaster loans: **\$153.6 million**



FEMA

- Total Business and Home Loans Approved: **3,218**

Individual Assistance

- If you have applied for FEMA assistance after Hurricane Ida, it's important to stay in touch with FEMA. Let FEMA know if your address or phone number has changed, if you have discovered additional damage, or if you need to correct information you submitted on your original application. Call the FEMA Helpline at **800-621-3362** or visit [DisasterAssistance.gov](https://www.fema.gov/disaster/assistance) to update your information on your account. New York state's disaster declaration for Hurricane Ida identified nine counties as being affected: **Bronx, Dutchess, Kings, Nassau, Queens, Richmond, Rockland, Suffolk and Westchester**. You must live in one of the affected counties and have damage from the storm in order to apply. The deadline to apply is **Monday, Dec. 6**. That's only three weeks away.
- If you are a homeowner or renter and had to move out of your disaster-damaged primary residence, you may qualify for a FEMA grant to help you rent alternate temporary housing. That includes assistance for the cost of your security deposit, rent and essential utilities such as electric and gas. Call the FEMA Helpline at **800-621-3362** or visit [DisasterAssistance.gov](https://www.fema.gov/disaster/assistance) for more information.
- If your birth certificate, ownership records or other important documents were damaged by Hurricane Ida, you can find information on how to replace them at <https://www.usa.gov/replace-vital-documents>. This site contains a list of agency contacts for federal records as well as resources for state, county and foreign government requests.

Disaster Recovery Centers

- At a **Disaster Recovery Center**, you can apply for FEMA disaster assistance, check the status of your application and get information about other resources available.
- **Disaster Recovery Centers** are open 10 a.m. to 6 p.m. Monday to Saturday, closed Sundays, at these fixed locations:
 - Orangetown Soccer Club Complex, 175 Old Orangeburg Road, Orangeburg, NY 10962
 - Queens College, 152-45 Melbourne Ave., Queens, NY 11367
 - Medgar Evers College, 231 Crown St., Brooklyn, NY 11225
 - Michael J. Tully Park Physical Activity Center, 1801 Evergreen Ave., New Hyde Park, NY 11040
 - Public Library, 136 Prospect Ave., Mamaroneck, NY 10543

Hazard Mitigation

- Flooding is the most frequent weather disaster in the nation and the most expensive. You can reduce the risk of flood damage to your property in a future disaster by elevating furnaces and other critical utilities, installing a sump pump or French drain and adding landscaping to reduce runoff. More information about reducing your risk can be found at [fema.gov/emergency-managers/risk-management](https://www.fema.gov/emergency-managers/risk-management).

Ways to Apply to FEMA

- To apply for FEMA assistance, visit [DisasterAssistance.gov](https://www.fema.gov/disaster/assistance), use the FEMA mobile app or call the **FEMA Helpline** at **800-621-3362**. If you use video relay service (VRS), captioned telephone service or others,

give FEMA the number for that service. Helpline operators are available from 8 a.m. to 7 p.m. daily. Press 2 for Spanish. Press 3 for an interpreter who speaks your language.

- You can also apply at any Disaster Recovery Center. To find one near you, visit fema.gov/DRC.

U.S. Small Business Administration

- If you applied for FEMA disaster assistance and were referred to the SBA to apply for a low-interest disaster loan, you are encouraged to do so. **You do not have to accept it.** If you are **not eligible** for a loan, SBA will refer you back to FEMA, which may open the door to assistance under FEMA's Other Needs Assistance program. Businesses, homeowners and renters that were affected by Hurricane Ida may apply for disaster loans using SBA's secure website: <https://disasterloanassistance.sba.gov/ela/s/>. For more information, applicants may also call SBA's Customer Service Center at **800-659-2955** or email DisasterCustomerService@sba.gov. Individuals who are deaf or hard-of-hearing may call **800-877-8339**.

Get More Information

- For additional online resources as well as FEMA downloadable pamphlets and other aids, visit DisasterAssistance.gov and click "Information."
- For referrals to agencies that support community-specific needs, call 211 or visit 211nys.org/contact-us. New York City residents can call 311.
- For official information on the New York recovery effort, visit fema.gov/disaster/4615. Follow us on Twitter at twitter.com/femaregion2 and on Facebook at facebook.com/FEMA/.

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